

# Knowledge Representation in Services Oriented Architecture

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## Abstract

This paper addresses the problem of supporting the software development process through the artificial intelligence. The expert systems could advise the Domain Engineer in programming without the detailed experience in programming languages. He will use and integrate, with the help of deductive database and domain knowledge, the previously developed software components to new complex functionalities.

The Services Oriented Architecture (SOA) allows to fulfill these requirements. SOA is a collection of Web Services that communicate with one another. The services are self-contained and do not depend on the context or state of the other services. They work within the distributed systems architecture. The author of this paper proposed in previous work the proof of concept prototype based on the Java framework for intelligent discovery and matchmaking atomic Web Services within integrated workflow called complex service.

The objective of this document is to provide the knowledge representation about atomic Web Services which will be registered as the facts in the deductive database. The author proposes to use the decision rules in decision tables for representing the service model which consists of semantic specification, interface description, service quality (QoS), non-functional properties. Also the use of Domain Specific Languages (DSL) for modeling Domain Engineer's requests to the expert system will be considered within this document. As the illustrative use case for described knowledge representation the author proposes the domain of SOA-based geographic information systems (GIS) which represent a new branch of information and communication technologies.

**Keywords:** domain engineering, Services Oriented Architecture, deductive database, expert system, Domain Specific Languages, service model, complex service

## REPREZENTACJA WIEDZY W ARCHITEKTURZE ZORIENTOWANEJ NA USŁUGI (SOA)

### Streszczenie

W artykule przedstawiono problem wspomagania procesu tworzenia oprogramowania przez sztuczną inteligencję. System ekspertowy może pełnić rolę doradcy inżyniera domeny, który nie ma szczególnej wiedzy w językach programowania. Ma on możliwość użycia i integracji, z pomocą dedukcyjnej bazy danych oraz wiedzy dziedzinowej, wcześniej stworzonych komponentów programowych w usługi złożone. Architektura zorientowana na usługi pozwala na spełnienie tych wymogów. SOA jest zbiorem usług internetowych, które komunikują się ze sobą. Są one samowystarczalne oraz niezależne od innych usług oraz ulokowane są w systemach rozproszonych. Autor tego artykułu zaproponował we wcześniejszej pracy prototyp bazujący na platformie Java do odkrywania i dopasowywania atomowych usług w ramach zintegrowanego łańcucha zwanego usługą złożoną.

Celem tego dokumentu jest dostarczenie opisu reprezentacji wiedzy w postaci modeli jednostkowych serwisów, zarejestrowanych jako fakty w systemie ekspertowym. Autor proponuje użycie reguł decyzyjnych w tabelach decyzyjnych jako reprezentacje modeli tych usług, które składają się ze specyfikacji semantycznej, opisu interfejsu, nie-funkcjonalnych właściwości oraz atrybutów określających cechy jakościowe (QoS).

W pracy tej rozważane jest również użycie przez inżyniera domeny języków specyficznych dla danej dziedziny (DSL) w celu modelowania zapytań do dedukcyjnej bazy danych. W celach demonstracyjnych przedstawiono przypadek użycia geograficznych systemów informacyjnych bazujących na SOA, które są nową ciekawą dziedziną zastosowania w branży IT.

**Słowa kluczowe:** inżynieria domenowa, architektura zorientowana na usługi (SOA), dedukcyjna baza danych, systemy ekspertowe, DSL, model usługi, usługa złożona

## 1. Introduction

The aim of this document is to propose a new approach of software development supported by the artificial intelligence. The Services Oriented Architecture (SOA), especially the Web Services go towards the need of developing software families through Domain Engineer which has no detailed experience in computer programming, but has strong expert knowledge. This process could be supported by expert systems.

The background of the consideration is the Domain Engineering approach [8] which relies on developing software families from reusable components which are parts of common domain system. In the future, the software can be named service-ware, where all resources are services in a Service Oriented Architecture. The main idea of this approach is that business processes engineer operates on atomic services, not on the software or hardware that implements the service [9].

The method proposed within this paper could be used in large companies enabled on SOA for realizing business processes management (BPM) applications. Web Services are considered as a promising technology for Business-to-Business (B2B) integration. A set of services from different providers can be composed together to provide new complex functionalities.

## 2. Concept

Fig. 1 presents the overview of the approach considered within this document. Expert system plays the role of decision supporting system. Its task is to provide the proposition of complex service (workflow of atomic Web Services) basing on the Domain Engineer's request explained by means of Domain Specific Language (DSL). The facts in the deductive database are delivered by Software Developer which implements new functionalities fashioned as the Web Services compliant with enterprise SOA infrastructure. Software Developer registers the atomic service model into facts database and also the service instance in SOA registrars.

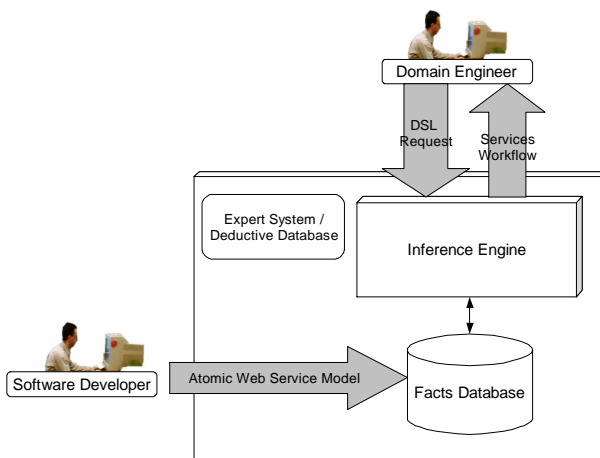


Fig. 1. The concept overview  
Rys. 1. Prezentacja koncepcji

The author of this paper proposed in previous work [3] the proof of concept prototype based on the Java framework for intelligent discovery and matchmaking atomic Web Services within integrated workflow called complex service. Thus, the problem of

knowledge representation in Services Oriented Architecture will be considered in next sections.

### 3. Problem statement and challenges

The solution issue of writing computer program through other computer program is very idealistic challenge, so it seems to be realistic when some assumptions have been fulfilled. The Services Oriented Architecture based on a collection of Web Services that communicate with one another within the distributed systems, which are self-contained and do not depend on the context or state of the other services, allows for discovery of new program functionalities by expert system. The next assumption is that all actors of Fig. 1 should use common domain namespace (domain objects) expressed through domain ontologies (for instance Web Service Modeling Ontology [20]).

The aim of research work described within this document is to provide the sufficient knowledge representation about Web Services which consists of service models, that involve interface description and semantic specification as well as information about service quality (QoS) and non-functional properties.

The properly defined models of atomic Web Services registered as the facts in expert system will enable inferring knowledge about enterprise software resources by Domain Engineer and matchmaking them as the new applications.

### 4. Related work

The author of [1] describes the semantic service specification, which is the basis for the composition of services to application service processes. Semantic-specified services are a precondition for the development of complex functionality within application service processes. If the user wants to use a service with a desired functionality he sends the semantically specified request and checks which existing services can fulfill this request. The semantic service specification specifies the characteristics of a service. It means, semantic service specification defines what the service does, not how the service does it. The characteristics of a service contain for example the input parameter, the results, the effects (changing of the world) and the conditions for a successful execution of the service. The first requirement of the semantic service specification is an existing domain ontology, which describes the domain specific concepts and associations and attributes of these concepts. A further requirement for the description of the semantic service specification is a unified description language. The F-Logic language [17] and its extension called Flora-2 [19] have been used. F-Logic is a deductive, object oriented database language which combines the declarative semantics and expressiveness of deductive database languages with the rich data modeling capabilities supported by the object oriented data model [1].

The author of this paper proposes other approach to explain the service models using Java language expressions. The main objective for this solution is to combine in one programming language: knowledge about services, expert system/rule engine compliant with JSR-94 specification (implementation of the Java Rule Engine API known as JSR94, which allows for support of multiple rule engines from a single API [16]) as well as J2EE [18] middleware and software patterns which is the powerful development platform for Services Oriented Architecture [2]. In the previous paper author proposed the architecture for complex services prototyping and proven the feasibility of this approach on the Java platform using the developed prototype[3].

A proper service description answers three questions about a service: what the service does (including its non-functional description), where it is located, and how it should be executed [4]. The Fig. 2 presents the atomic service model proposed by author of this paper which answers these questions.

Web Services are software applications with public interfaces described in XML. According to the established standards, Web Service interfaces are defined in Web Service Description Language (WSDL) [5]. Published in Universal Description, Discovery

and Integration (UDDI) registrars [10] could be discovered and invoked by other software components. These systems interact with Web Services using XML-based message in Simple Object Access Protocol (SOAP).

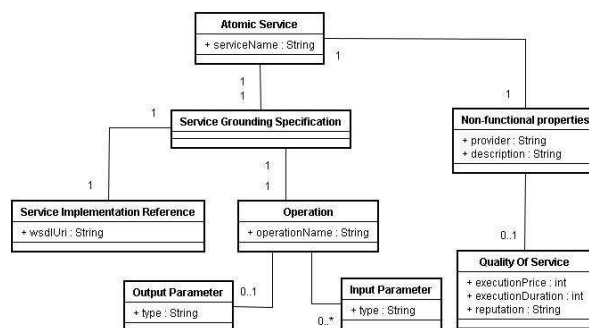


Fig. 2. The model of atomic service  
Rys. 2. Model usługi jednostkowej

Service Grounding Specification (see Fig. 2) refers to the WSDL description. WSDL consists of a hierarchy of objects (author proposed within the previous paper [3] to use domain ontology to define these objects), from the most basic data type, through message, operation, port type, binding and port to service itself [5]. Its wsdlUri attribute is the Unified Resource Identifier (URI) and refers to the service WSDL file. WSDL does not provide methods to describe non-functional service properties.

Quality of Service (QoS) in service oriented platforms is a crucial attribute in assessing proper operation of services. Loosely coupled distributed systems in service discovery, composition and execution have emerged as a new paradigm in building virtual organizations. In order to support rapid and dynamic composition of services it should be possible to locate services that meet user's functional requirements. Moreover, it should be possible to select the best service based on their QoS. It is important to stress the difference between non-functional (NF) and QoS parameters. QoS parameters are a subset of NF parameters. NF parameters may include some information that is not directly computable, for example textual service description, phone numbers to service developers (providers), date of service preparation etc. As a result of that, when using either NF or QoS concepts, one should distinguish that NF relates to a whole set of non-functional parameters, and QoS refers to those NF parameters that may be computationally processed, compared and verified with greater ease [4].

In service arena it is suggested that the term QoS should refer not only to such basic, originating from networking parameters as bandwidth, latency, error rate or availability (the probability that the service is available), reliability (stability of a service functionality, i.e. ability of a service to perform its functions under stated conditions). Therefore, additional aspects come into consideration, such as speed of operation, robustness, accuracy of operation, dependability, capacity (a limit of concurrent requests for guaranteed performance), throughput (the number of requests served in a given time period), response time (the time taken by a service to process its sequence of activities), execution cost (the amount of money for a single service execution). Even parameters such as operating system and storage capacity of the executing system may be considered QoS parameters, as they affect end-to-end operation of a service [4] [7].

Currently, most approaches that deal with quality of services address only some generic parameters such as execution price, execution duration, service availability and reliability [6]. These parameters may be defined as follows [4]:

- Execution price – the amount of money that a service requestor has to pay to the service provider for using the Web Service.
- Execution duration (also called latency time) – measures the expected delay in seconds between the moment when a request is sent and the moment when the service is rendered.

Execution duration is a sum of the processing time and the transmission time.

- Reputation (also called Service quality reputation) – a measure of service trustworthiness. It depends mainly on end user’s experience of using the service. Different users may have different opinions on the same service.

## 4. Implementation

All service instances available in particular domain are treated as the knowledge representation system and can be explained as the decision table which contains production rules. Decision tables specify what decisions should be made when some conditions are fulfilled [11]. This document considers the knowledge reasoning problem employing decision tables formalism

$$K = (U, A) \quad (1)$$

K (1) is the knowledge representation system, where:  
 U is a nonempty, finite set called universe  
 A is a nonempty, set of primitive attributes

The knowledge representation system which distinguishes the condition and decision attributes can be called decision table T:

$$T = (U, A, C, D) \quad (2)$$

Where C, D ⊂ A are two subsets of attributes called condition and decision attributes.

Any implication

$$\Phi \rightarrow \Psi \quad (3)$$

is considered as the decision rule and Φ, Ψ are called predecessor and successor respectively.

If Φ → Ψ is decision rule and P contains all attributes occurring in Φ (condition attributes) and Q contains all attributes occurring in Ψ (decision attributes) then this decision rule can be called PQ-rule.

Let’s consider the real decision table (see Tab. 1). which represents the knowledge system from geographic information systems domain in Services Oriented Architecture and the facts are explained as the PQ-rules. The use case scenario and the services landscape were described within author’s previous paper [3].

Tab. 1. The example of decision table with selected model attributes  
 Tab. 1. Przykładowa tablica decyzyjna z wybranymi atrybutami modelu

| Operation Name  | Input Parameters                | Output Parameter | Provider    | Execution Price | Execution Duration | Reputation | Service Name           |
|-----------------|---------------------------------|------------------|-------------|-----------------|--------------------|------------|------------------------|
| P1              | P2                              | P3               | P4          | P5              | P6                 | P7         | Q1                     |
| getMap          | {Coordinates}                   | Map              | TeleAtlas   | 5\$             | 12ms               | high       | GisMap                 |
| provideMap      | {Coordinates}                   | Map              | GISAtlas    | 0\$             | 24ms               | medium     | PrintMap               |
| drawPoint       | {Coordinates, Map}              | Point-Marker     | GIS Company | 0\$             | 2ms                | high       | DrawPoint              |
| drawSegment     | {Coordinates, Coordinates, Map} | SegmentLine      | GIS Company | 2\$             | 5ms                | high       | DrawSegment            |
| computeDistance | {Coordinates, Coordinates}      | Distance         | ITS         | 0\$             | 1ms                | medium     | ComputeSegmentDistance |

The columns P1-P7 represent the condition attributes and column Q1 represents the decision attribute of the PQ-rule. These PQ-rules are stored as the facts in expert system database. The equation (4) formalizes a possible representation of PQ-rule from Tab. 1 in accordance to the equation (3).

$$P1=getMap \wedge P2=\{Coordinates\} \wedge P3=Map \rightarrow \quad (4)$$

$$Q1=GisMap$$

The author of this paper prepared the facts database in terms of production rules regarding equation 4 and Tab. 1 as the Java class which is loaded into the Working Memory of expert system.

Fig. 3 presents the example of the defined fact.

```
public class FactsDatabase {
    WorkingMemory rulesEngineMemory;

    public FactsDatabase(WorkingMemory rulesEngineMemory) {
        this.rulesEngineMemory = rulesEngineMemory;
    }

    public void activateFacts() {
        AtomicService as;
        Collection inputParameters;
        QoS qos;

        // PQ rule
        // P-attributes
        as = new AtomicService();
        as.setOperationName("getMap");
        inputParameters = new ArrayList();
        inputParameters.add(new Coordinates().getClass().getName());
        as.setInputParameters(inputParameters);
        as.setOutputParameter(new Map().getClass().getName());
        as.setProvider("TeleAtlas");
        qos = new QoS();
        qos.setExecutionPrice(5);
        qos.setExecutionDuration(12);
        qos.setReputation("high");
        as.setQos(qos);
        //Q-attributes
        as.setServiceName("GisMap");
        as.setServiceDescription("Service creates a map according to provided longitude and latitude.");
        rulesEngineMemory.insert(as);
    }
}
```

Fig. 3. The example of fact implemented in Java  
 Rys. 3. Przykład faktu zaimplementowanego w języku Java

As the expert system the JBoss DROOLS [12] rule engine based on the RETE algorithm [13] has been used. Drools implements and extends the Rete algorithm which is called ReteOO, what signifying that Drools has an enhanced and optimized implementation of the Rete algorithm for Object Oriented systems [14].

The Domain Engineer models the request to the deductive database as the production rules presented in equation (3) manner, also to infer conclusions which results in actions “When <conditions> then <actions>”. The advantage of using rules engine is the declarative programming. Rules are much easier to read than source code. Also the ability of creation of executable domain knowledge repository plays the important role. Domain experts are often a wealth of knowledge about business rules and processes. They typically are non-technical, but can be very logical. Rules can allow them to express the logic in their own terms [12].

```
rule "serviceProposition1"
when
#conditions
as : AtomicService( outputParameter == "soa-rules.ontology.Map", qos.executionDuration < 20 , serviceName : serviceName, serviceDescription : serviceDescription )
then
#actions
System.out.println( "Proposed servicel: " + serviceName + " - " + serviceDescription);
End
```

Fig. 4. The example of production rule  
 Rys. 4. Przykład reguły produkcyjnej

The production rule example (Fig. 4) shows the strength of proposed approach. The Domain Engineer models the request to the deductive database as the one rule instead of a lot of source code lines and nested loops in structural programming languages or SQL statements. But, the production rules modeling could be much easier through usage of Domain Specific Language (DSL). It is the way of extending the rule to problem domain. Simple DSL can be implemented by lexical processing. In addition, DSL can be used to create front-ends to existing systems or to express complicated data structures. A DSL is a programming language tailored especially to an application domain: rather than being for a general purpose, it captures precisely the domain's semantics [15]. DSL can act as "patterns" of conditions or actions that are used in rules, only with parameters changing each time [12]. Rules expressed in Domain Specific Language have human-readable form and match the expression used by domain experts [15].

Fig. 5 show how the rule can be transformed to "patterns" of DSL.

```
[conditions]
DSL Language expression:
There is an Atomic Service where
Rule mapping:
    AtomicService(serviceName : serviceName, ser-
viceDescription : serviceDescription)

DSL Language expression:
- output parameter equals "{value}"
Rule mapping:
outputParameter == "{value}"

DSL Language expression:
- executionDuration is less than "{value}" msec
Rule mapping:
gos.executionDuration < "{value}"

[actions]
DSL Language expression:
Print service name and service description
Rule mapping:
System.out.println( "Proposed service: " + serviceName +
" - " + serviceDescription);
```

Fig. 5 The example "patterns" of Domain Specific Language  
Rys. 5. Przykład "etykiety" języka specyficznego dla domeny

The usage of "patterns" of Domain Specific Language allows the Domain Engineer to model the request to the expert system and find the desired Web Service in friendly manner as shown on Fig. 6.

```
rule "serviceProposition1"
when
    #conditions
    There is an Atomic Service where
    - output parameter equals "soa-
rules.ontology.Map"
    - executionDuration is less than "20" msec
then
    #actions
    Print service name and service description
end
```

Fig. 6. The example of human-readable production rule  
Rys. 6. Przykład reguły produkcyjnej w formacie zrozumiałym dla człowieka

## 5. Conclusion

The presented approach allows to support the Domain Engineer in developing applications from business processes management area. The Domain Engineer has no detailed experience in computer programming, but has strong expert knowledge. He can model the requests to the deductive database as the production rules in human-readable format with usage of Domain Specific Languages instead of several lines and nested loops of Java or SQL code.

The author discussed within this paper the knowledge representation in SOA explained as the decision tables with atomic service models which involve semantic specification, interface description (WSDL), non-functional properties and quality of services (QoS).

The further research will be focused on refinement of reasoning process with usage of other techniques of the artificial intelligence, development of domain specific languages for GIS domain, storage of the facts before loading to production memory (the traditional solution as the text files is not enough convenient to hold on objects) as well as discovery and matchmaking workflows of complex services.

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Artykuł recenzowany